HENDON RESIDENTS FORUM

VENUE: Hendon Town Hall

Tuesday 24th January 2017 - 7.00PM

Chairman: Councillor Sury Khatri BSc Hons) MSc (Lond) Vice Chairman: Councillor John Hart BA (Hons) MA (Vice-Chairman)

ISSUES TO BE CONSIDERED AT THE FORUM MEETING

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Vice Chairman: Councillor John Hart BA (Hons) MA (Vice-Chairman)

ISSUES TO BE CONSIDERED AT THE FORUM MEETING

Items must be submitted to Governance Service (Hendon Residents Forum Hendon.ResidentsForum@Barnet.gov.uk by 10.00am on the fifth working day before the meeting (for example, if a meeting is due to take place on a Thursday evening, questions must be received by 10am on the preceding Thursday).

	Issue Raised	Response
1.	Subject: Petition to propose a new pedestrian Crossing in Langstone Way Mill Hill East NW7 Ward: Mill Hill Lead Petitioner: Irene Kahan No of signatures: 146* Background: There are 61 flats within a block of retirement apartments just facing the Waitrose carpark in Langstone Way and the average age of owners is 87 years. Some use walkers or wheelchairs and a few are assisted by carers. The building next door is a home for the disabled. We are all regular Waitrose customers and from our balcony I have seen some very near misses with traffic whizzing around at speed from both directions to and from the supermarket, the Sports Centre and Bittacy Hill. Please regard the pedestrian crossing favourably and hopefully prevent a nasty inevitable accident. Further information: http://barnet.moderngov.co.uk/mgEPetitionDisplay.aspx?id=39 *No of signatures at the time of publication	To be dealt with in line with the Council's constitution: The Lead Petitioner will be given three minutes to present the petition to the Forum. Following the presentation the Residents Forum Chairman will decide to: Take no action; Refer the matter to a chief officer to respond to within 20 working days; or Refer the matter to the relevant Area Committee (if funding is required)
	Subject: Petition to Install CCTV cameras in West View footpath NW4	To be dealt with in line with the Council's constitution:
	Ward: Hendon	The Lead Petitioner will be given three minutes to present the
2.	Lead Petitioner: Aliza Medina	petition to the Forum. Following the presentation the Residents Forum Chairman will decide to:
	No of signatures: 267*	· · · · · · · · · · · · · · · · · · ·
	Background:	 Take no action; Refer the matter to a chief officer to respond to within 20
	Buongi ouria.	There is the matter to a chief officer to respond to within 20

	Issue Raised	Response
	robberies in the West View footpath, we would request that CCTV camera be installed in this alleyway which is used by many people every day. These include people with children and elderly residents. A few cameras could discourage violent behaviour and aid in quickly identifying anyone who has committed such acts.	Refer the matter to the relevant Area Committee (if funding is required)
	Each year in the winter, when it gets dark early, the footpaths become dangerous, no-go areas due to safety concerns. This could be resolved if a few CCTV cameras were strategically positioned and lighting improved. It would make a huge difference for the residents to be able to walk in the footpaths without fear of being violently attacked.	
	Further information: https://barnet.moderngov.co.uk/mgEPetitionDisplay.aspx?ID=5000000 26&RPID=562545094&HPID=562545094 *No of signatures at the time of publication	
	Subject: Petition - Path leading to a school gate, Broadfields	To be dealt with in line with the Council's constitution:
	Primary School Ward: Edgware Lead Petitioner: Sharon Keane No of signatures: 133*	The Lead Petitioner will be given three minutes to present the petition to the Forum. Following the presentation the Residents Forum Chairman will decide to:
3.	Background: We the undersigned petition the council to Tarmac, the stoned path leading to Broadfields Primary School.	 Take no action; Refer the matter to a chief officer to respond to within 20 working days; or Refer the matter to the relevant Area Committee (if funding is required)
	It is the only path used by a huge school. It is extremely difficult to push buggies along it and can be treacherously slippery when it is wet. Several members of the community have fallen.	is required)

	Issue Raised	Response
	Further information: https://barnet.moderngov.co.uk/mgEPetitionDisplay.aspx?ID=5000000 https://barnet.moderngov.co.uk/mgEPetitionDisplay.aspx?ID=5000000 https://barnet.moderngov.co.uk/mgEPetitionDisplay.aspx?ID=5000000 https://barnet.moderngov.co.uk/mgEPetitionDisplay.aspx?ID=5000000 https://barnet.moderngov.co.uk/mgEPetitionDisplay.aspx ?ID=50000000	
	*No of signatures at the time of publication	
4.	Subject: Petition - Deansbrook and Matilda Marks Kennedy Schools-20 mph scheme Ward: Hale Lead Petitioner: Eric Attwell No of signatures: 41 Background: The residents of Hale Drive wish to object to parts of the above proposed scheme. The main issue for the residents of Hale Drive has always been the inconsiderate parking of some parents during school run times, and their behaviour towards us if we ask them to move their cars from across our driveways. This happens all along Hale Drive and not just immediately opposite the school gates. We are also affected by the volume of traffic passing through, and the way that some parents manoeuvre their vehicles causing grid lock and chaos for 15 minutes in the morning and afternoon. Once they have gone normality and peace returns. In the past there has never been a safety issue for children and parents crossing Hale Drive, it's only been in the last 15-20 years with the advent of children being driven to school. If parents are deterred from driving their children to school there would be no issue with parking outside the school gates or with children crossing, thus there would no need for a zebra crossing	To be dealt with in line with the Council's constitution: The Lead Petitioner will be given three minutes to present the petition to the Forum. Following the presentation the Residents Forum Chairman will decide to: • Take no action; • Refer the matter to a chief officer to respond to within 20 working days; or • Refer the matter to the relevant Area Committee (if funding is required)

	Issue Raised	Response
	Further information: https://barnetintranet.moderngov.co.uk/mgEPetitionDisplay.aspx?ID=4 https://barnetintranet.moderngov.co.uk/mgEPetitionDisplay.aspx?ID=4 https://barnetintranet.moderngov.co.uk/mgEPetitionDisplay.aspx?ID=4 https://barnetintranet.moderngov.co.uk/mgEPetitionDisplay.aspx?ID=4 https://barnetintranet.moderngov.co.uk/mgEPetitionDisplay.aspx?ID=4 https://barnetintranet.moderngov.co.uk/mgEPetitionDisplay.aspx ?ID=4	
5.	Subject: Ayesha Community School in Montagu Road NW4 Ward: West Hendon Issue submitted by: Judy Shepherd Background: What is happening regarding the Ayesha Community School in Montagu Road NW4 - we are still suffering dreadful parking problems, building works on a bank holiday, no one taking responsibility for helping us with this, temporary measures to come in in February - what are they? Why does no one challenge the school on the problems they cause?	ACTION: Highways - Infrastructure
6.	Subject: Dangerous Pedestrian Crossing [Junction of Edgware Road & Colindale Avenue] Ward: Colindale Issue submitted by: Patrick Jacob & Kirit Patel Background: Below points are raised on behalf of Colindale inhabitants, primarily residents living in the area referred as the "Hyde Area". At the junction in question, pedestrians virtually take a perilous chance, each time they cross this extent of road. Traffic light is quite rapid in operation, so delayed or impatient drivers	ACTION: Highways

	Issue Raised	Response
	swerve in or out of Colindale Avenue quite sharply, especially during the peak hours, thereby making it treacherous for all vulnerable pedestrians.	
	In addition, there is no designated pedestrian light to indicate or signal when it is safe to cross neither is there any formal crossing to alert drivers to be aware of vulnerable pedestrians.	
	One is not suggesting that any new safety proposals to restrict, inhibit or slow the natural flow of vehicular traffic, but ensure pedestrians can safely cross from one zone to another without danger to themselves or other vulnerable road users.	
	Therefore, in the absence of a safe crossing method at this intersection, Barnet highway officials need to investigate this issue as a matter of urgency and come up with a realistic and sustainable resolution for the safety of pedestrians at this location.	
7.	Subject: 20mph speed limit Ward: Mill Hill Issue submitted by: Richard Logue, Chair Mill Hill Residents' Association	ACTION: Highways - Infrastructure
	Background: Will Barnet Council consider extending 20mph speed limits around schools and residential roads?	
0	Subject: Demolition notice Ward: Hendon	ACTION: Building Control
8.	Issue submitted by: Ms M. McHale	
	Background:	

Issue Raised	Response
A demolition notice is required to be submitted to Barnet council at least 6 weeks before it is carried out according to the Building Act 1984, Section 80. This is ensure that the council and neighbouring residents and the public are aware of the intended demolition and that other bodies are notified in regard to utilities and matters such as asbestos checks. What actions will the council take when DEMOLITIONS WITHOUT NOTICE occur at sites that are not in the conservation area and where the building to be demolished is not listed? What actions will the council take if a demolition has been carried out without the site being properly secured, without protective screening for neighbouring properties and without warning to pedestrians and neighbours and it has been brought to the council's attention? The arrangements for carrying out such demolition or dismantling must be recorded in writing before the demolition or dismantling work begins. What penalty does the householder or developer face when such arrangements have not been submitted to the council? Residents would like to see immediate action from the enforcement department if any building is reported to be undergoing demolition without prior notice. We would request that a stop notice is issued without delay so that the status of the works can be verified. If demolition progresses without interruption, the neighbours and the public are put at risk especially where gas supply lines, asbestos in buildings, dust and noise, property damage or bodily injury are concerned. This will also prevent any unauthorised breaches to carry on where the demolition and subsequent building progress to a stage when it becomes difficult to enforce for example if a new house is already built before retrospective applications are placed and dealt with by the planning department.	Response
promptly together with Environmental Health to make sure that	

	Issue Raised	Response
	residents and public are not adversely affected by unauthorised demolition. This should apply to all properties, not just those listed and in conservation areas.	
	Subject: Traffic Lights – Station Road/ A41 Junction Ward: Hendon Issue submitted by: Dr Michael Holmes	ACTION: Highways
9.	Background: Since the installation of new traffic lights on the slip road off Station Road NW4 heading north onto the A41, there has been markedly increased traffic congestion along Station Road. The queuing goes all the way from house no. 159 Station Road NW4 down to the Vivian Avenue junction during peak hours and can add 15 minutes to a journey. This is due to having to wait for a number of traffic light, Station Road NW4, A41 Junction rotations to get to the top of Station Road. It also has made it more difficult to get out of our properties' driveways as other motorists are understandably unwilling to allow cars to join the queues if they themselves are trying to get to their destinations on time. Added to that, our cars have to sit across the pavements for longer as we wait to pull out into traffic and we are impeding pedestrians regularly. This is unavoidable as we pull out when we see a gap in pedestrian activity but we are not then considerately given a space on the road. Pedestrians come along and have to walk on the road to avoid our cars. This is obviously unsafe. How many accidents involving motorists or pedestrians have occurred at that junction? How many accidents involved motorists or pedestrians using the slip road? What was the rationale of installing traffic lights on that slip road? Prior to their installation, traffic was flowing quite well with very little queuing. Bollards placed along the pavement also	

	Issue Raised	Response
	prevented vehicular mounting the pavement and kept pedestrians safe. I have been a resident in Hendon for nearly 3 decades and there has never been traffic lights for this slip road. Residents feel that the new traffic lights have caused unnecessary congestion and increased pollution as more vehicles are sitting in traffic queues discharging exhaust fumes whilst pedestrians, many are school children and babies pushed in buggies, walk down the length of Station Road. Please remove the traffic lights to allow the free flow of traffic by easing congestion and reduce the pollution in the area.	
10.	Subject: Building works Ward: Hendon Issue submitted by: Ms M. McHale Background: If a neighbour begins building works which are obviously not permitted development, what action will Barnet Council take when it is contacted by neighbours during 1) normal office hours 2) weekends or public holidays? If a neighbour's building works during 1) with or 2) without planning permission begins to damage an adjoining property, what action can / will Barnet Council take? The instance we are referring to has resulted in noise disturbance, materials from site spilling onto next door including a broken window, stress, traffic congestion, pedestrian safety concerns when passing the site, and, now land subsidence to a next door neighbour's property. All this to a site that we know does not have planning permission for the work being carried out. Barnet Council has a duty to protect residents and neighbours from such illegal and dangerous works. What is the timescale for any prescribed action when a building breach with accompanying damage to adjoining properties is reported? Sometimes on building sites, residents notice construction workers placing themselves or the public at risk. Can the Council please advise how and to whom we should report such	ACTION: Highways/ Planning/ Building Control

	Issue Raised	Response
	breaches? As these are health and safety concerns, how quickly will the Council respond? Can we please have definitive action within specified time frames and guidelines as to what to do when we encounter building without planning consent or worrying Health and Safety issues of workers?	
11.	Subject: Extension bus lane Ward: West Hendon Issue submitted by: Mr Levy Background: The northbound bus lane on West Hendon Broadway seems often to actually delay buses during its evening period, because they get stuck in the approaching traffic queuing to funnel into the remaining lane. Will the Council consider therefore extending this bus lane back down the slip road leading from Staples Corner, which the bus routes follow and is two lanes wide?	ACTION: Highways
12.	Subject: Fly Tipping & Indiscriminate Littering [Numerous Locations] Ward: Colindale / Burnt Oak Issue submitted by: Jose Luis, Joe McKeever & Kirit Patel Background: This is an issue that is very evident throughout our area and a matter which we raised on our letter of 7th September 15 to Andrew Travers as far back as last year. Most streets in our locality are blighted by this antisocial behaviour and even the Silk Stream is not spared from this issue. Areas that affect us immediately; A) Junction of Sheaveshill Avenue & Colin Close, B) Junction of Sheaveshill Avenue & Court Way, C) Junction of Colindeep Lane & Sheaveshill Avenue D) Sheaveshill Avenue at entrance to Colindale Park, E) Colindale Park.	ACTION: Street scene

	Issue Raised	Response
	It is generally observable that issues have got worse recently and some perpetrators are even tipping during the day. In addition to household waste, large volumes of garden & tree cuttings are being discharged into the Silk Stream, with the net result being that water source gets blocked and properties along this stream gets flooded. Item 5 raised by Andrew Dismore on 26th October 16 is a telling example of concerns by residents in this locality. Council officials need to consider this issue as a matter of urgency and come up with a realistic and sustainable awareness & deterrent campaign to dissuade persistent offenders. Subject: Trees and Pavements, Sunnyfield NW7 Ward: Mill Hill Issue submitted by: Richard Logue, Chair Mill Hill Residents' Association	ACTION: Highways – Trees and Woodlands
13.	Background: A resident at Sunnyfield NW7 advises that the trees next to her house (I can supply the exact address) need to be replaced and pavements are in disrepair and dangerous as it's easy to trip. Trees opposite x 2 verges and to the right of her house x 2 verges. Opposite trees were promised 2 years ago. Pavements outside and left and right of her house are very uneven which is even more hazardous when conditions are poor.	
14.	Subject: Driveway Watford Way NW4 Ward: Hendon Issue submitted by: Mr Levy Background:	ACTION: Highways

	Issue Raised	Response
	(i) No. 46 Watford Way NW4 has been derelict and hoarded-across since at least 2008, and its drop kerb driveways could have afford parking space for 4 cars, so helping local businesses gain passing trade. Please can Barnet council therefore temporarily allow parking in front of it?	
	(ii) Please can the council also look to allow temporary parking in front of other such cases?	
	Subject: Unsafe Pavements & Kerb Stones [Most Streets] Ward: Colindale Issue submitted by: Jose Luis, Kirit Patel & Patrick Jacob	ACTION: Highways
	Background:	
15.	This was another issue that is very evident throughout our area, a matter which we raised on our letter of 7th September 15 to Andrew Travers as far back as last year. We indicated pavement flags were cracked, fragmented, uneven, misaligned and dangerous, especially & particularly for the vulnerable pedestrian groups.	
	Tree roots have grown aggressively & pushed up pavement surfaces & causing dangerous obstructions & trip hazards. Tree roots are dislodging kerbstones giving rise to dangerous surface misalignment.	
	Accidents have occurred and continue to do so, on a regular basis due to the disregard of proper or serious consideration for public safety. We raised this via email communications recently on no less than three occasions [1st alert being on 31st August 16], but observe nothing has been done to implement these critical rectifications.	

	Issue Raised	Response
	Therefore, on the non-actions to our previous alerts, council highways officials need to investigate this issue as a matter of urgency and come up with a realistic and sustainable programme of rectification.	
	Subject: Hamers Lane Parking Ward: Mill Hill Issue submitted by: Richard Logue, Chair Mill Hill Residents' Association	ACTION: Highways
16.	Background: Grass Verges on Hammers Lane next to Winterstoke Gardens are being churned up by lorries and buses. We have been asking for wheels on pavement parking on parts of Hammers Lane for some years now and have still not seen any progress on this. What is the current position?	
17.	Subject: Zebra and Pelican crossing Ward: Mill Hill Issue submitted by: Richard Logue, Chair Mill Hill Residents' Association Background: What is the current Zebra and Pelican crossing, rollout plan for the Hendon wards?	ACTION: Highways
18.	Subject: Pizza Hut, Mill Hill Broadway Ward: Mill Hill Issue submitted by: Richard Logue, Chair Mill Hill Residents' Association	ACTION: Highways
	Background:	

Issue Raised	Response
When will Pizza Hut on Mill Hill Broadway be stopped from permanently parking their motorbikes on the street? Residents have to pay and today there was a near miss when a Pizza Hut bike nearly knocked one of our members over.	

Contact: **Salar Rida**, Salar.Rida@barnet.gov.uk, Governance Service, Assurance Group, London Borough of Barnet, NLBP, Building 2, Oakleigh Road South, London N11 1NP.

Tel: 020 8359 7113, Email: Hendon.ResidentsForum@Barnet.gov.uk

Future meeting dates:

Date of next meeting(s)	Location
22 nd March 2017	To be confirmed

HENDON RESIDENTS FORUM

VENUE: Hendon Town Hall

Tuesday 24th January 2017 - 7.00PM

Chairman: Councillor Sury Khatri BSc Hons) MSc (Lond) Vice Chairman: Councillor John Hart BA (Hons) MA (Vice-Chairman)

ISSUES TO BE CONSIDERED AT THE FORUM MEETING

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	Issue Raised	Response
i.	Subject: Petition to propose a new pedestrian Crossing in Langstone Way Mill Hill East NW7 Ward: Mill Hill Lead Petitioner: Irene Kahan No of signatures: 146* Background: There are 61 flats within a block of retirement apartments just facing the Waitrose carpark in Langstone Way and the average age of owners is 87 years. Some use walkers or wheelchairs and a few are assisted by carers. The building next door is a home for the disabled. We are all regular Waitrose customers and from our balcony I have seen some very near misses with traffic whizzing around at speed from both directions to and from the supermarket, the Sports Centre and Bittacy Hill. Please regard the pedestrian crossing favourably and hopefully prevent a nasty inevitable accident.	To be dealt with in line with the Council's constitution: The Lead Petitioner will be given three minutes to present the petition to the Forum. Following the presentation the Residents Forum Chairman will decide to: • Take no action; • Refer the matter to a chief officer to respond to within 20 working days; or • Refer the matter to the relevant Area Committee (if funding is required)
	Further information: http://barnet.moderngov.co.uk/mgEPetitionDisplay.aspx?id=39 *No of signatures at the time of publication	
	Subject: Petition to Install CCTV cameras in West View footpath	To be dealt with in line with the Council's constitution:
<u>)</u> .	Ward: Hendon Lead Petitioner: Aliza Medina No of signatures: 312*	The Lead Petitioner will be given three minutes to present the petition to the Forum. Following the presentation the Residents Forum Chairman will decide to:
	Background: We the undersigned petition the council to In light of recent violent	 Take no action; Refer the matter to a chief officer to respond to within 20 working days; or

	Issue Raised	Response
	robberies in the West View footpath, we would request that CCTV camera be installed in this alleyway which is used by many people every day. These include people with children and elderly residents. A few cameras could discourage violent behaviour and aid in quickly identifying anyone who has committed such acts.	Refer the matter to the relevant Area Committee (if funding is required)
	Each year in the winter, when it gets dark early, the footpaths become dangerous, no-go areas due to safety concerns. This could be resolved if a few CCTV cameras were strategically positioned and lighting improved. It would make a huge difference for the residents to be able to walk in the footpaths without fear of being violently attacked.	
	Further information: https://barnet.moderngov.co.uk/mgEPetitionDisplay.aspx?ID=5000000 26&RPID=562545094&HPID=562545094	
	*No of signatures at the time of publication Subject: Petition - Path leading to a school gate – Broadfields	To be dealt with in line with the Council's constitution:
	Primary School Ward: Edgware Lead Petitioner: Sharon Keane No of signatures: 358*	The Lead Petitioner will be given three minutes to present the petition to the Forum. Following the presentation the Residents Forum Chairman will decide to:
3.	Background: We the undersigned petition the council to Tarmac, the stoned path leading to Broadfields Primary School.	 Take no action; Refer the matter to a chief officer to respond to within 20 working days; or Refer the matter to the relevant Area Committee (if funding is required)
	It is the only path used by a huge school. It is extremely difficult to push buggies along it and can be treacherously slippery when it is wet. Several members of the community have fallen.	is required)

	Issue Raised	Response
	Further information: https://barnet.moderngov.co.uk/mgEPetitionDisplay.aspx?ID=5000000 18&RPID=562545210	

	Issue Raised	Response
	Further information: https://barnetintranet.moderngov.co.uk/mgEPetitionDisplay.aspx?ID=4 https://barnetintranet.moderngov.co.uk/mgEPetitionDisplay.aspx?ID=4 https://barnetintranet.moderngov.co.uk/mgEPetitionDisplay.aspx?ID=4 https://barnetintranet.moderngov.co.uk/mgEPetitionDisplay.aspx?ID=4 https://barnetintranet.moderngov.co.uk/mgEPetitionDisplay.aspx?ID=4 https://barnetintranet.moderngov.co.uk/mgEPetitionDisplay.aspx ?ID=4	
	*No of signatures at the time of publication	
	Subject: Ayesha Community School in Montagu Road NW4 Ward: West Hendon Issue submitted by: Judy Shepherd	The Council is aware of residents' complaints about disruption and inconvenience caused by traffic and parking problems in Montagu Road (near Ayesha Community Education School).
	Background: What is happening regarding the Ayesha Community School in Montagu Road NW4 - we are still suffering dreadful parking problems, building works on a bank holiday, no one taking responsibility for helping us with this, temporary measures to come in in February - what are they? Why does no one challenge the school on the problems they cause?	The complaints of the residents include: noise and pollution due to vehicles parked up on the street with engines left running; residents parking spaces being occupied by cars dropping off or picking up pupils from the school; noise, pollution and pedestrian safety concerns as a result of congestion at some points during the day around Montague Road.
5.	cause:	During the last 12 months the council has responded to residents concerns with a range of measures and activities, including:
		•Deployment of Moving Traffic Contravention CCTV camera in Montagu Road (April 2016 onwards)
		•Deployment of public spaces CCTV camera in Montagu Road (November 2016 onwards)
		•NSL litter enforcement pilot team patrol taskings to Montagu Road (between October 2016 – January 2017)
		•Increased patrols by NSL parking enforcement officers (during 2016)

Issue Raised	Response
	•Working with the school to develop the school Parking Pledge which has been sent to all parents and carers connected with the school.
	•Engaging with the school and local residents including through facilitating meetings between the school and residents representatives; and holding a multi-agency engagement day in March 2016 where the councils School Travel team, Parking Team and Community Safety Team joined the school, the police and the London Fire brigade to engage with students and parents about safe travel and parking.
	The council is aware that despite the measures put in place during 2016, complaints have continued. As a result the council has focused on identifying a set of measures which could be put in place on an experimental basis with the aim of alleviating, as far as is possible, the impact of traffic and parking issues in the street and address some of the criticisms of the current effectiveness of the CPZ at the location.
	Highways are currently working to finalise the details of the experimental measures, including the implementation schedule. Once the details have been finalised residents will be written to by the Highways team to provide them with the information about all of the measures and to confirm when they will be coming into effect.
	It is expected that the measures will include:
	•A signed and enforceable 20mph zone on Montagu Road between the junctions with Algernon Road and Dartmouth Road.

	Issue Raised	Response
		 Increasing the Algernon Road parking wait bays to 30 minutes from the current 20 minutes. Erecting advisory signage to point drivers towards the Algernon Road parking provision. A reduction in the hours of the CPZ in some of the surrounding streets, while maintaining the hours of coverage of the CPZ in Montagu Road.
		Once implemented, the experimental measures will run for minimum 6 month consultation period (if any adjustments are made after 2 months then the 6 month countdown would have to be reset); after the 6 month period ends the results and recommendations will be borough back to either the October 2017 or January 2018 Area committee meeting.
	Subject: Dangerous Pedestrian Crossing [Junction of Edgware Road & Colindale Avenue] Ward: Colindale	The introduction of a pedestrian phase at the junction would impact on the capacity and operation of the junction.
6.	Issue submitted by: Patrick Jacob & Kirit Patel Background: Below points are raised on behalf of Colindale inhabitants, primarily residents living in the area referred as the "Hyde Area".	However, improvements to pedestrians safety and a review of vehicle movements at this junction are currently being undertaken and will be considered in conjunction with TfL and the on-going proposed development of the wider area.
	At the junction in question, pedestrians virtually take a perilous chance, each time they cross this extent of road. Traffic light is quite rapid in operation, so delayed or impatient drivers swerve in or out of Colindale Avenue quite sharply, especially during the peak hours, thereby making it treacherous for all vulnerable pedestrians.	Highways.correspondence@barnet.gov.uk

	Issue Raised	Response
	In addition, there is no designated pedestrian light to indicate or signal when it is safe to cross neither is there any formal crossing to alert drivers to be aware of vulnerable pedestrians.	
	One is not suggesting that any new safety proposals to restrict, inhibit or slow the natural flow of vehicular traffic, but ensure pedestrians can safely cross from one zone to another without danger to themselves or other vulnerable road users.	
	Therefore, in the absence of a safe crossing method at this intersection, Barnet highway officials need to investigate this issue as a matter of urgency and come up with a realistic and sustainable resolution for the safety of pedestrians at this location.	
	Subject: 20mph speed limit Ward: Mill Hill Issue submitted by: Richard Logue, Chair Mill Hill Residents'	The Council is currently investigating 20 mph zones around a number of schools in the borough.
7.	Association	Initially the funding available is being concentrated on Schools that have requested 20mph speed limits within their School Travel
	Background: Will Barnet Council consider extending 20mph speed limits around schools and residential roads?	Plans. Highways.correspondence@barnet.gov.uk
	Subject: Demolition notice Ward: Hendon Issue submitted by: Ms M. McHale	If a Demolition notice is not issued to the Council Building Control then it is considered a contravention to section 80 of the Building Act 1984 subsection 2. The contractor/owner could face a fine on
8.	Background: A demolition notice is required to be submitted to Barnet council at least 6 weeks before it is carried out according to the Building Act 1984, Section 80. This is ensure that the council and neighbouring	the scale of fees but this would be dealt with under a court prosecution to determine level. The site needs to fall under the requirements before the contractor/owner considers notifying the council under section 80.

Issue Raised

residents and the public are aware of the intended demolition and that other bodies are notified in regard to utilities and matters such as asbestos checks. What actions will the council take when DEMOLITIONS WITHOUT NOTICE occur at sites that are not in the conservation area and where the building to be demolished is not listed? What actions will the council take if a demolition has been carried out without the site being properly secured, without protective screening for neighbouring properties and without warning to pedestrians and neighbours and it has been brought to the council's attention? The arrangements for carrying out such demolition or dismantling must be recorded in writing before the demolition or dismantling work begins. What penalty does the householder or developer face when such arrangements have not been submitted to the council? Residents would like to see immediate action from the enforcement department if any building is reported to be undergoing demolition without prior notice. We would request that a stop notice is issued without delay so that the status of the works can be verified. If demolition progresses without interruption, the neighbours and the public are put at risk especially where gas supply lines, asbestos in buildings, dust and noise, property damage or bodily injury are concerned. This will also prevent any unauthorised breaches to carry on where the demolition and subsequent building progress to a stage when it becomes difficult to enforce for example if a new house is already built before retrospective applications are placed and dealt with by the planning department.

Please issue stop notices immediately when notified of demolitions taking place without notice. Please have enforcement investigate promptly together with Environmental Health to make sure that residents and public are not adversely affected by unauthorised demolition. This should apply to all properties, not just those listed and in conservation areas.

Response

A notice has been submitted for a site 181-197 West Hendon Broadway. I am not sure if this is the same site.

Building control will request information on protection to party walls, protection to drains and site hoarding. We cannot ask for protection to the surrounding areas or properties. The Health and Safety Executive will have to be contacted if the site is deemed unsafe for the contractors working or causing harm to the general public.

If there is an immediate danger to life, Building Control will get involved to remove that danger.

The penalty is set out in section 80 of the Building Act.

The HSE will have more powers then Barnet Building control Department and will issue a stop notice if they deem it to be unsafe.

Building Control will ensure contact is made with the developers to ensure notices are issues.

Building.Control@barnet.gov.uk

	Issue Raised	Response
	Subject: Traffic Lights – Station Road / A41 Junction Ward: Hendon Issue submitted by: Dr Michael Holmes	The changes to the traffic lights at the junction of the A41 Watford Way at the junction with Station Road and the Burroughs is a scheme that was introduced by Transport for London (TfL), who control the A41, including this junction.
9.	Background: Since the installation of new traffic lights on the slip road off Station Road NW4 heading north onto the A41, there has been markedly increased traffic congestion along Station Road. The queuing goes all the way from house no. 159 Station Road NW4 down to the Vivian Avenue junction during peak hours and can add 15 minutes to a journey. This is due to having to wait for a number of traffic light, Station Road NW4, A41 Junction rotations to get to the top of Station Road. It also has made it more difficult to get out of our properties' driveways as other motorists are understandably unwilling to allow cars to join the queues if they themselves are trying to get to their destinations on time. Added to that, our cars have to sit across the pavements for longer as we wait to pull out into traffic and we are impeding pedestrians regularly. This is unavoidable as we pull out when we see a gap in pedestrian activity but we are not then considerately given a space on the road. Pedestrians come along and have to walk on the road to avoid our cars. This is obviously unsafe. How many accidents involving motorists or pedestrians have occurred at that junction? How many accidents involved motorists or pedestrians using the slip road? What was the rationale of installing traffic lights on that slip road? Prior to their installation, traffic was flowing quite well with very little queuing. Bollards placed along the pavement also prevented vehicular mounting the pavement and kept pedestrians safe. I have been a resident in Hendon for nearly 3 decades and there has never been traffic lights for this slip road. Residents feel that the new	TfL have advised that the scheme followed a review of the operation of traffic and pedestrian movements around the junction. It identified a need for a controlled pedestrian crossing across Station Road to assist vulnerable users and for improvements to the right turn facility on Watford Way Southbound. Highways.correspondence@barnet.gov.uk

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	traffic lights have caused unnecessary congestion and increased pollution as more vehicles are sitting in traffic queues discharging exhaust fumes whilst pedestrians, many are school children and babies pushed in buggies, walk down the length of Station Road. Please remove the traffic lights to allow the free flow of traffic by easing congestion and reduce the pollution in the area.	
1	Subject: Building works Ward: Hendon Issue submitted by: Ms M. McHale Background: If a neighbour begins building works which are obviously not permitted development, what action will Barnet Council take when it is contacted by neighbours during 1) normal office hours 2) weekends or public holidays? If a neighbour's building works during 1) with or 2) without planning permission begins to damage an adjoining property, what action can / will Barnet Council take? The instance we are referring to has resulted in noise disturbance, materials from site spilling onto next door including a broken window, stress, traffic congestion, pedestrian safety concerns when passing the site, and, now land subsidence to a next door neighbour's property. All this to a site that we know does not have planning permission for the work being carried out. Barnet Council has a duty to protect residents and neighbours from such illegal and dangerous works. What is the timescale for any prescribed action when a building breach with accompanying damage to adjoining properties is reported? Sometimes on building sites, residents notice	Where a breach of planning control is identified, and the responsible party cannot or will not resolve any concern voluntarily, formal planning enforcement action will be taken when it is 'expedient' to do so. In the vast majority of cases action will be expedient/appropriate where sufficient harm resulting from the breach can be identified that the planning officer is satisfied that had a planning application been forthcoming it would likely be refused. The precise form of the action will depend on the nature of the breach of control identified. Timescales extended for compliance will likewise depend on the breach. Possible breaches of planning control should be reported to the planning enforcement service who will endeavour to acknowledge all complaints within 5 working days. The nature of the breach and investigation will then inform the time it takes for the service to decide upon a particular course of action. Damage to the land of another or distress caused by construction work are generally matters over which the planning department has no jurisdiction and are best addressed either directly between the parties themselves or via a party wall surveyor if one is appointed.
	construction workers placing themselves or the public at risk. Can the Council please advise how and to whom we should report such breaches? As these are health and safety concerns, how quickly will the Council respond? Can we please have definitive action within specified time frames and	Where a member of the public has a health and safety concern these should be discussed wither with the Council's Building Control service if it is related to the integrity of a structure or the Health and Safety Executive if it concerns work practices (such as

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	guidelines as to what to do when we encounter building without planning consent or worrying Health and Safety issues of workers?	a failure of contractors to wear appropriate protective equipment) Building.Control@barnet.gov.uk
	Subject: Extension bus lane – A5 West Hendon Broadway Ward: West Hendon Issue submitted by: Mr Levy	A study to identify potential bus priority improvements on key corridors surrounding and accessing Brent Cross to support growth in the area was undertaken by TfL last year.
11.	Background: The northbound bus lane on West Hendon Broadway seems often to actually delay buses during its evening period, because they get stuck in the approaching traffic queuing to funnel into the remaining lane. Will the Council consider therefore extending this bus lane back down the slip road leading from Staples Corner, which the bus routes follow and is two lanes wide?	A proposal for a bus lane from the bus stop on the slip road to (or towards) Cool Oak Lane was identified as one of 337 possible improvements in Barnet and neighbouring boroughs, however it has not been identified as one of the 83 that are expected to be the focus of improvements going forward. The 337 proposals were prioritised based on their benefit cost ratio (BCR). Proposals were considered in terms of the benefit to buses serving Brent Cross and the wider bus network. The 83 proposals achieved either a high BCR for the bus network generally or a medium or high BCR for routes serving Brent Cross. The proposal for a bus lane on the slip road achieved a very low priority on both measures. Highways.correspondence@barnet.gov.uk
12.	Subject: Fly Tipping & Indiscriminate Littering [Numerous Locations] Ward: Colindale / Burnt Oak Issue submitted by: Jose Luis, Joe McKeever & Kirit Patel	In March 2016 the Council agreed to trial a new approach to improving the local environment and Street Scene in Barnet through communications and enforcement.
12.	Background: This is an issue that is very evident throughout our area and a matter	As part of the trial a significant communications campaign be undertaken both before enforcement started and after. The Keep Barnet Clean campaign launched on 5th July 2016 with poster

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which we raised on our letter of 7th September 15 to Andrew Travers as far back as last year.

Most streets in our locality are blighted by this antisocial behaviour and even the Silk Stream is not spared from this issue. Areas that affect us immediately; A) Junction of Sheaveshill Avenue & Colin Close, B) Junction of Sheaveshill Avenue & Court Way, C) Junction of Colindeep Lane & Sheaveshill Avenue D) Sheaveshill Avenue at entrance to Colindale Park, E) Colindale Park.

It is generally observable that issues have got worse recently and some perpetrators are even tipping during the day.

In addition to household waste, large volumes of garden & tree cuttings are being discharged into the Silk Stream, with the net result being that water source gets blocked and properties along this stream gets flooded.

Item 5 raised by Andrew Dismore on 26th October 16 is a telling example of concerns by residents in this locality.

Council officials need to consider this issue as a matter of urgency and come up with a realistic and sustainable awareness & deterrent campaign to dissuade persistent offenders.

Response

going up around Barnet, new web pages and social media pushes. This was followed with a media launch on 21st July highlighting that enforcement would start the following week. The campaign encouraged residents, businesses and visitors to help keep the borough's streets and green spaces free from litter and other unsightly waste. It also underlined that the council would do it part both through continuing with its comprehensive street cleansing role but also a programme of increased enforcement action against those that blight the borough's streets. A number of articles have also been placed in Barnet First which goes to each household in the borough.

As part of the campaign residents were being encouraged to report litter and fly-tipping hotspots through the council's report a problem page on the website. This information feeds into areas where enforcement action will take place in future.

The campaign also emphasised cigarette butts, chewing gum and dog fouling as common forms of litter that residents can put in one of 3,000 bins across the borough, as well as illegal dumping of bulky waste known as fly-tipping.

The launch of the trial was covered positively by a number of local media outlets, and a significant amount of out of home advertising was done, including using bus shelters, bus back, internal bus panel, high street posters. These were very high profile and received significant positive feedback. A social media camping was also used with a high focus on twitter. The campaign has been using the hash tag #keepBarnetclean which has generated high traction and been used by residents for reporting issues as well as promoting the campaign.

Through our trial there has been increase of proactive enforcement

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		action against individuals and businesses that commit enviro- crimes within Barnet, such as littering and fly tipping. Over 2,000 Fixed Penalty Notices (FPN) have been given and in December alone 59 businesses, both local and national firms, were given FPNs for failing to prove they had waste collection arrangements in place. A number of FPNs have been given out in the Colindeep Lane area, but we add this area for highlighted for additional enforcement patrols in February
		Further details of the trail can also be found at www.barnet.gov.uk/keepbarnetclean
		Silkstream: A £5 million redevelopment project for the Montrose and Silk Stream parks to make improvement and help reduce flooding in the area, is underway. An update on this item was discussed at the Environment Committee 29 th September. Details and designs can be found at (http://barnet.moderngov.co.uk/documents/g8590/Public%20reports%20pack%2029th-Sep-2016%2019.00%20Environment%20Committee.pdf?T=10 Item 9)
		Further information: http://www.barnet.gov.uk/keepbarnetclean Report fly tipping by calling 020 8359 4600
13.	Subject: Trees and Pavements, Sunnyfield NW7 Ward: Mill Hill Issue submitted by: Richard Logue, Chair Mill Hill Residents' Association	We will survey Sunnyfield to assess suitability for tree planting and have noted we have five locations were trees have been removed waiting to be planted. We will make a commitment to replace these trees over the next two years.
	Background:	

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14.	A resident at Sunnyfield NW7 advises that the trees next to her house (I can supply the exact address) need to be replaced and pavements are in disrepair and dangerous as it's easy to trip. Trees opposite x 2 verges and to the right of her house x 2 verges. Opposite trees were promised 2 years ago. Pavements outside and left and right of her house are very uneven which is even more hazardous when conditions are poor. Subject: Driveway Watford Way NW4 Ward: Hendon Issue submitted by: Mr Levy Background: (i) No. 46 Watford Way NW4 has been derelict and hoarded-across since at least 2008, and its drop kerb driveways could have afford parking space for 4 cars, so helping local businesses gain passing trade. Please can Barnet council therefore temporarily allow parking in front of it?	(i)The Watford Way is not a borough road and is the responsibility of Transport for London. TfL can be contacted directly at the following e-mail address regarding concerns on red routes and parking. Londonstreets@tfl.gov.uk (2)There are currently no plans to temporarily allow parking across vehicle crossovers. Highways.correspondence@barnet.gov.uk
15.	(ii) Please can the council also look to allow temporary parking in front of other such cases? Subject: Unsafe Pavements & Kerb Stones [Most Streets] - Sheaveshill Avenue Ward: Colindale Issue submitted by: Jose Luis, Kirit Patel & Patrick Jacob Background: This was another issue that is very evident throughout our area, a matter which we raised on our letter of 7th September 15 to Andrew Travers as far back as last year.	The authority tree arboriculture officers in conjunction with highway maintenance department have been looking into the methods of improving maintenance over tree roots. As part of Barnet's £50m investment of the highway network we are introducing new maintenance materials which can be both beneficial to provide maintenance repair of the pavement and protection of tree roots. Cyclical inspections of the road network is carried out by highways inspectors will deal with any safety repairs accordingly.

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	We indicated pavement flags were cracked, fragmented, uneven, misaligned and dangerous, especially & particularly for the vulnerable pedestrian groups. Tree roots have grown aggressively & pushed up pavement surfaces & causing dangerous obstructions & trip hazards. Tree roots are dislodging kerbstones giving rise to dangerous surface misalignment.	An independent condition assessment of all of the footways and carriageways within the borough recently completed is now been processed for prioritisation will be presented to local ward councillors in order to gain approval for 2017 year 3 of the Network Recovery Programme (NRP). The list of proposed schemes will be made up those in the poorest condition along with the number of defect repairs and third party claims.
	Accidents have occurred and continue to do so, on a regular basis due to the disregard of proper or serious consideration for public safety. We raised this via email communications recently on no less than three occasions [1st alert being on 31st August 16], but observe nothing has been done to implement these critical rectifications. Therefore, on the non-actions to our previous alerts, council highways officials need to investigate this issue as a matter of urgency and come up with a realistic and sustainable programme of rectification.	Highways.correspondence@barnet.gov.uk
16.	Subject: Hamers Lane Parking Ward: Mill Hill Issue submitted by: Richard Logue, Chair Mill Hill Residents' Association Background: Grass Verges on Hammers Lane next to Winterstoke Gardens are being churned up by Iorries and buses. We have been asking for wheels on pavement parking on parts of Hammers Lane for some years now and have still not seen any progress on this. What is the current position?	The issue of pavement parking is programmed to be reported to the March Environment Committee for a decision on location where pavement parking will be permitted. Hammers Lane is included in list of roads being considered by the Environment Committee. Highways.correspondence@barnet.gov.uk

	Issue Raised	Response
17.	Subject: Zebra and Pelican crossing Ward: Mill Hill Issue submitted by: Richard Logue, Chair Mill Hill Residents' Association Background: What is the current Zebra and Pelican crossing, rollout plan for the Hendon wards?	There is currently no 'rollout plan' for the provision zebra and pelican crossings across the borough. However, the locations where we are investigating the installation of crossing in the Hendon Area are as follows: Daws Lane outside ETZ Chaim School Hale Lane near junction with Bunns Lane Bunns Lane outside Bunns Lane Car Park Bell Lane/Green Lane
		Greyhound Hill outside Sunnyfields School Hale Drive outside Deansbrook School (See item 4 – Petition) Highways.correspondence@barnet.gov.uk
18.	Subject: Pizza Hut, Mill Hill Broadway Ward: Mill Hill Issue submitted by: Richard Logue, Chair Mill Hill Residents' Association	The Council is aware that parking by mopeds and motorcycles is utilising multiple bays in areas of high parking demand and that parking is also occurring on pavements.
	Background: When will Pizza Hut on Mill Hill Broadway be stopped from permanently parking their motorbikes on the street? Residents have to pay and today there was a near miss when a Pizza Hut bike nearly knocked one of our members over.	The Council has written to Pizza establishments across the borough highlighting these concerns and outlining a proposal to charge these vehicles for parking within bays in town centres.
		The parking enforcement team will also be carrying out proactive patrols and take necessary action in these areas a should a vehicle not be aiding to parking restrictions and the abandoned and nuisance vehicle enforcement procedures.
		Highways.correspondence@barnet.gov.uk

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Road South, London N11 1NP.

Tel: 020 8359 7113, Email: Hendon.ResidentsForum@Barnet.gov.uk

Future meeting dates:

Date of next meeting(s)	Location
22 nd March 2017	To be confirmed